

electric*Q*

USER MANUAL



49" LED CURVED MONITOR **eiQ-49CV5UWD120FSHQA-V3**

Thank you for choosing electric*Q*.

Please read the user manual before using this monitor and keep it safe for future reference.

Visit our page www.electriQ.co.uk to view our entire range of Intelligent Electricals.

SETTLING IN OK?

We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!



@electriQUK

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WE'RE HERE TO HELP

Should you have any problems or questions with your purchase, please contact a member of our customer service team.

☎ 0330 390 3061

✉ support@electriQ.co.uk

Mon-Fri | 9am to 5pm

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SAFETY INFORMATION

- **Read these instructions** – All the safety and operating instructions should be read before this product is installed or operated.
- **Keep these instructions** – The safety and operating instructions should be retained for future reference.
- **Heed all warnings** – All warnings on the appliance and in the operating instructions should be adhered to.
- **Follow all instructions** – All operating and usage instructions should be followed.
- **Do not use this equipment near water** – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- This monitor is designed for indoor use only.
- Clean only with a dry cloth. Do not use solvents or petroleum-based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or pinched, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as:
 - The power supply cord or plug has been damaged.
 - Liquid has been spilled or the monitor has been exposed to rain or moisture.
 - Objects have fallen into the apparatus.
 - It does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply with AC 100-240V~ 50/60Hz.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket grip the plug, not the cable.
- Disconnect the plug immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the monitor, if accidentally exposed

to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.




- Do not remove the safety covers. There are no user serviceable parts inside.
- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure the guidance on clearances (see next page) are followed.
- Do not tap or shake the screen, this may damage internal components.
- Diagrams within the manual are for illustrative purposes only, and as such there may be differences to the actual product received.
- This is a CLASS I product and as such requires an earth connection.

WARNINGS

Never place a monitor in an unstable location. A monitor may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Use cabinets or stands recommended by the manufacturer of the monitor.
- Only use furniture that can safely support the monitor.
- Ensure the monitor is not overhanging the edge of the supporting furniture.
- Do not place the monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the monitor to a suitable support.
- Do not place the monitor on cloth or other materials that may be located between the monitor and the supporting furniture.
- Educate children about the dangers of climbing on furniture to reach the monitor or its controls.

If your existing monitor is being retained and relocated, the same considerations as above should be applied.

	AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.	
	CAUTION <small>RISK OF ELECTRIC SHOCK. DO NOT OPEN</small>	
This warning sign is to warn of dangerous voltage inside the product.	CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.	This warning sign is to alert you of important instructions accompanying the product.

WHAT IS SUPPLIED



Monitor



Power Cable



DP Cable



Bolts



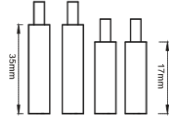
User Manual



Stand



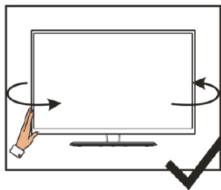
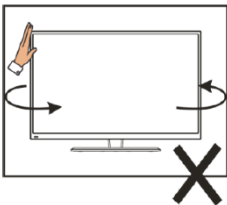
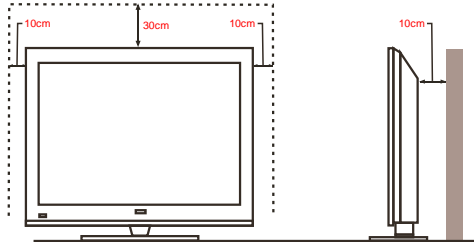
Remote Control



Extension Bolts
(For Wall Mounting)

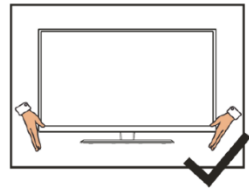
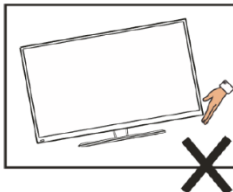
PREPARING THE MONITOR FOR USE

Place the monitor on a firm and flat surface, leaving a space of at least 10cm around the unit and 30cm from the top of the unit to the ceiling or cabinet. Ensure the monitor is positioned close to the wall to avoid it falling when pushed.



When twisting the monitor, do not hold by the top, you should twist from the base.

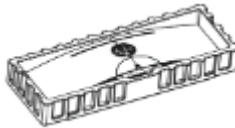
When lifting the monitor, do not use one hand to handle it, you should lift the monitor using two hands, ensuring pressure is not put on the screen itself.



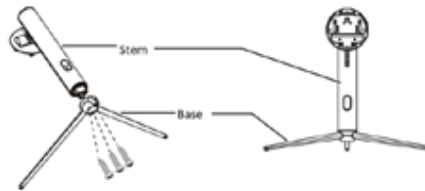
ATTACHING THE STAND

- Due to the heavy weight and dimensions of the screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will be void.
- Keep the foam underneath the monitor before attaching the stand.
- To avoid damage, do not touch the screen when moving the monitor.

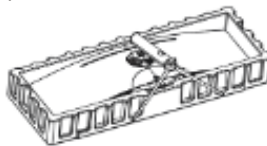
1. Open the packaging, take out the monitor with foam still attached and gently place it on a desk or table.



2. Take out the two main parts of the stand. Then use a screwdriver (not included) and bolts to fasten the base to the stem.

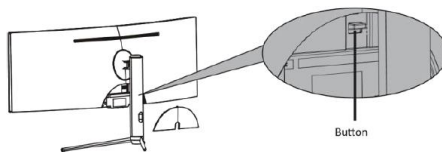


3. Align the stand stem bracket with the opening on the back of the monitor and carefully insert the top of the bracket into the monitor, before pressing the base of the bracket into position, which should securely click into place.



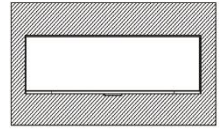
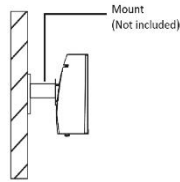
HOW TO REMOVE THE STAND

Before removing the stand, remove the port cover from the rear of monitor. Ensure that the monitor is laid with the screen facing downwards, while suitably supported (Ideally in the original polystyrene) Press the switch down to release the monitor from the bracket.

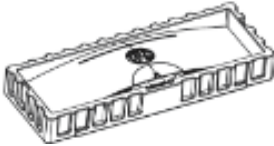


WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is: 75x75mm and the size of the screws is 4 x M6 x 10 (not supplied)
- Do not use screws longer than specified or damage will occur to the internal components.



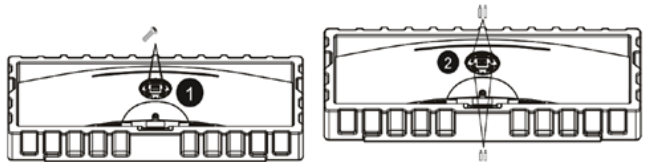
NOTE: As the monitor is considered heavy, please consult with a professional wall mount installer to perform the installation.



1. Open the package, take out the product with the foam still attached, and gently place it on a desk or table. Remove the accessories and the foam covering the rear of the monitor. If the monitor was already attached to the stand, remove the stand.

2. Remove the original bolts x 4 from the opening in the back of the monitor. Follow the directions with your mount, stand, or accessory and install

the monitor on the wall or fixture as desired. Remember to use the included bolts when attaching anything to the back of the monitor. Do not discard the original bolts as these may be needed for future use.

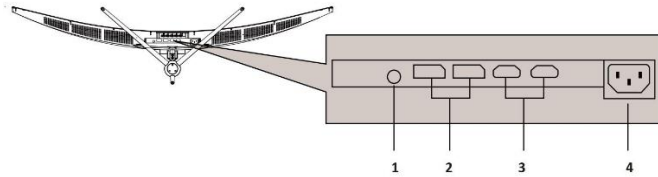


NOTES:

- Do not pinch the screen directly with your hand when hanging the product to prevent the screen from breaking.
- Due to the heavy weight and dimensions of LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (wall mounting is optional).
- If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.
- Careful consideration should be made regarding the location the monitor is to be wall mounted as some walls are not suitable for installation. If the monitor is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone may not support the weight of the display.
- When drilling holes, it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing bolts supplied are used.
- electricQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

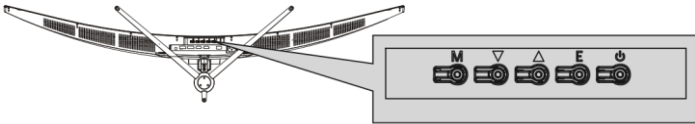
GETTING STARTED

CONNECTIONS AVAILABLE ON THE MONITOR



1	Audio Output: Insert an Audio cable into the monitor to output sound to a device, such as headphones or speakers.
2	DP (Display Port) 1.4 (x2): Insert one end of the DP cable into the computer's DP output and connect the other end to the monitor's DP port.
3	HDMI Port 2.1 (x2): Insert one end of the HDMI cable into a suitable HDMI output and connect the other end to the monitor's HDMI port.
4	Power Connector: Insert the power cable

MONITOR CONTROLS



	WHILE OSD (ON SCREEN DISPLAY) IS NOT DISPLAYED	WHILE OSD (ON SCREEN DISPLAY) IS DISPLAYED
M	Press to display the OSD.	Enter the sub-menus within the OSD or confirm the selected function.
▼	HOTKEY 1 – See OSD Settings for setting its function	Go down within the OSD or decrease the value of a selected setting.
▲	HOTKEY 2 – See OSD Settings for setting its function	Go up within the OSD or increase the value of a selected setting.
E	HOTKEY 3 – See OSD Settings for setting its function	Press to exit the OSD.
⏻	Press to turn the monitor On or Off.	

INITIAL SETUP



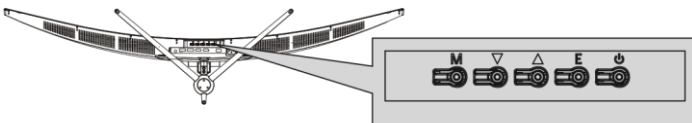
1. Attach the stand or wall mount the product following the guidance on the previous pages.
2. Connect the source device (such as PC) using the correct cable.
3. Connect the power cable to the monitor and plug into a suitable socket.
4. Press the POWER button on the monitor or to turn it on.

NAVIGATING THE OSD (ON SCREEN DISPLAY)

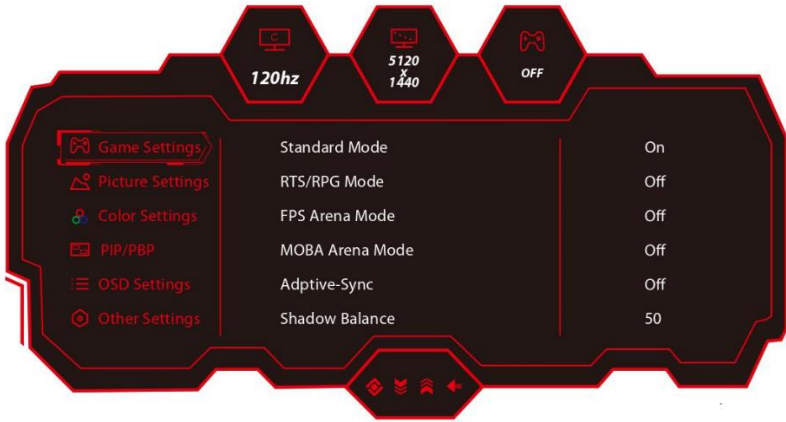
The menu for the monitor can be accessed by pressing the menu button on the control panel. This menu is separated into the following sub menus: Game Settings, Picture Settings, Colour Settings, PIP/PBP, OSD Settings and Other Settings. Details of each menu can be found in the following sections.

The OSD can be navigated using the buttons on the base of the monitor (See monitor controls on the previous page), or by using the supplied remote control.

The options available within the on screen display will change depending on the method of connection, and the options chosen within related settings on the OSD.

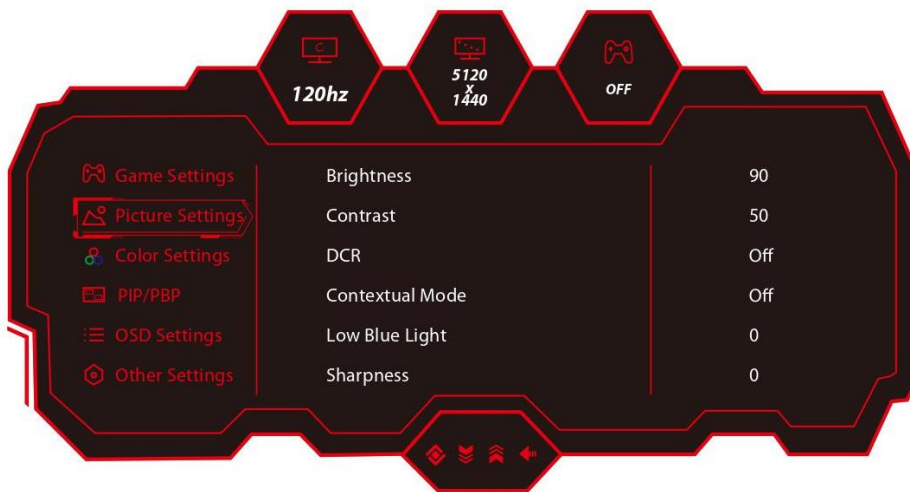


GAME SETTINGS



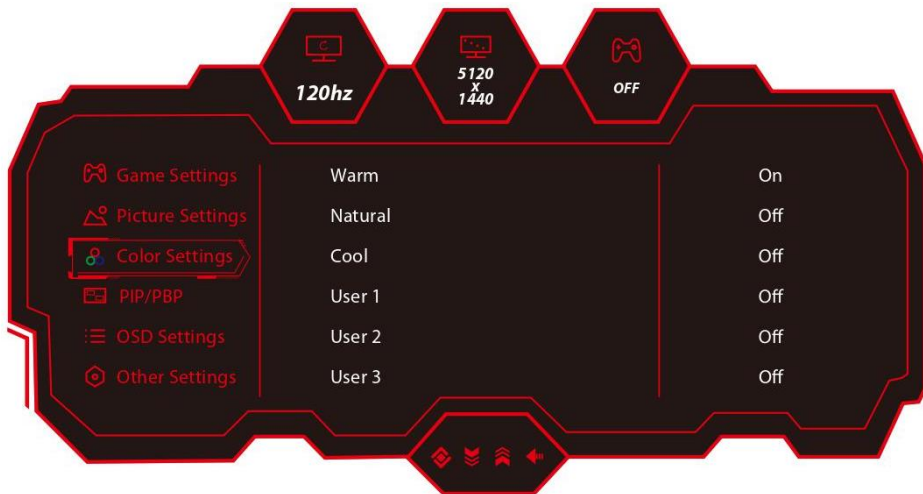
Setting	Options	Description
Standard Mode	On / Off	Settings optimised for standard use of the monitor.
RTS/RPG Mode	On / Off	Settings are optimised for real time strategy and role playing games.
FPS Arena Mode	On / Off	Settings are optimised for first person shooter games.
MOBA Arena Mode	On / Off	Settings are optimised for multiplayer online battle arena games.
Adaptive-Sync	On / Off	Helps to reduce tearing, stuttering and judder while playing fast moving games.
Shadow Balance	0 – 100	Adjust the darkness / detail within shadows on the screen
Response Time	Off, Normal, Fast, Ultrafast	Overdrive to increase the response time of the monitor.
Refresh Rate	Off, On, Position (Top Right, Top Left, Bottom Right, Bottom Left)	Select whether to display the refresh rate on the screen and its position.
Game Crosshair	Off, Crosshair 1, Crosshair 2, Crosshair 3, Crosshair 4, Crosshair 5, Crosshair 6,	Select whether to display crosshairs on the screen and the style of the crosshairs.
Game Time	Off, 15:00, 30:00, 45:00, 60:00, Position (Top Right, Top Left, Bottom Right, Bottom Left)	Set the length of the timer and the position it is displayed on the screen.
Dynamic Brightness	Off, Normal, Expert, Elaboration	Set if the screen compensates when images are dark or bright, and to what extent.
HDR	Off, HDR Standard	Use with HDR (High dynamic range) sources to increase the range of colours / brightness shown.

PICTURE SETTINGS



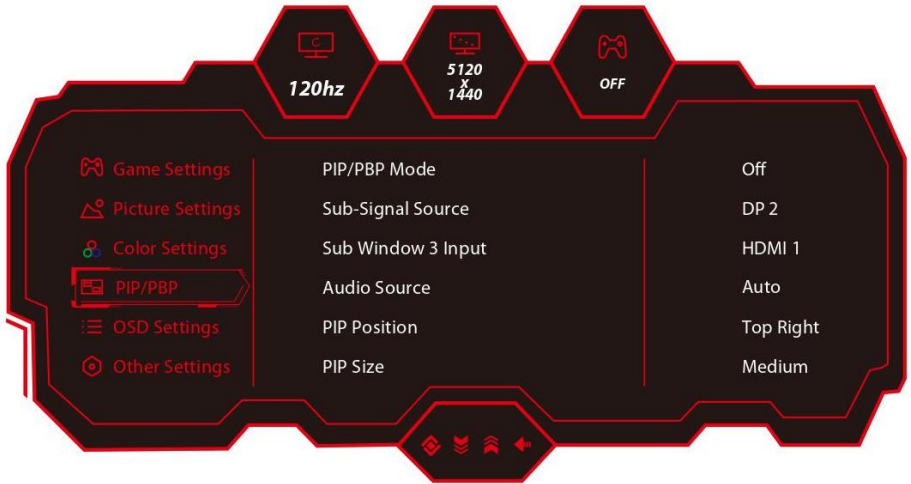
Setting	Options	Description
Brightness	0 - 100	Adjust the brightness of the image on the screen.
Contrast	0 - 100	Adjust the contrast of the image on the screen
DCR	On / Off	Turn DCR (Dynamic Contrast Ratio) on or off, which may help the clarity of the image.
Contextual Model	Off, Movie Mode, Reading Mode, Night Mode	Select to automatically adjust the picture to suit one of the pre set modes.
Low Blue Light	0 - 100	Set to adjust the amount of low blue light which is emitted from the monitor.
Sharpness	0 - 5	Enhances the edges of items on screen to make them appear sharper.
Gamma	1.8, 2.0, 2.2,2.4, 2.6, S-Curve	Change to match the gamma output of the source for better colour reproduction.
Aspect Ratio	Widescreen, 4:3, 1:1, Auto	Change the shape of the image on screen. If a non widescreen option is chosen, the sides of the screen will be black.

COLOUR SETTINGS



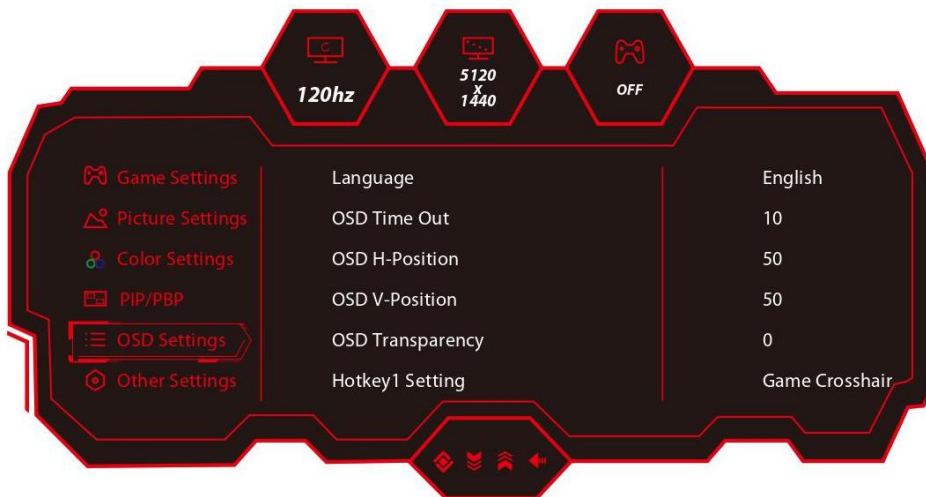
Setting	Options	Description
Warm	On / Off	3 different pre set colour temperatures that can be applied to the image.
Natural	On / Off	
Cool	On / Off	
User 1	On (R, G, B) / Off	3 separate user adjustable colour temperatures, allowing you to select the Red, Green and Blue values of the output manually
User 2	On (R, G, B) / Off	
User 3	On (R, G, B) / Off	
Hue	0 - 100	Adjusts the colour of the image displayed on the screen.
Saturation	0 - 100	Increase to make colours appear sharper, reduce to make them appear more faded.

PIP (Picture in Picture) / PBP (Picture by Picture)



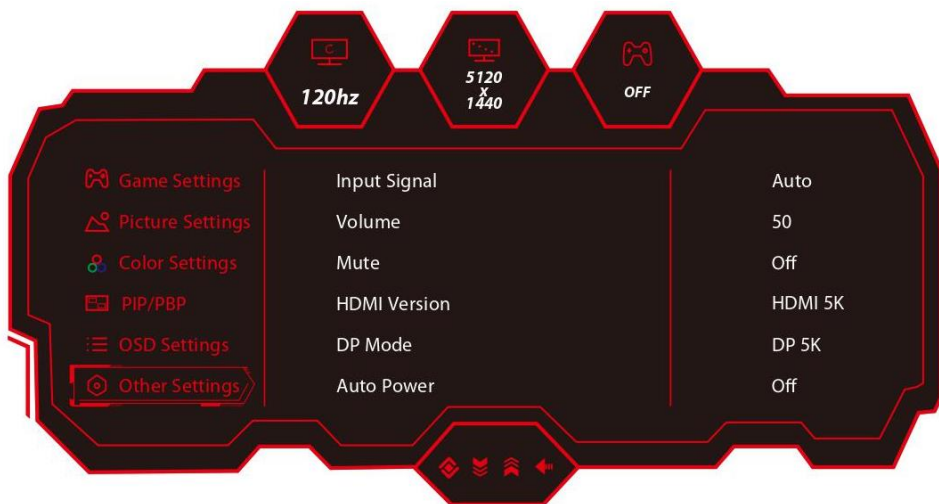
Setting	Options	Description
PIP/PBP Mode	Off, PIP Mode, PBP 2Win 1:1, PBP 3Win	Turn PIP/PBP on and off, and select which option is used for displaying multiple video sources.
Sub-Signal Source	DP1, DP 2, HDMI1, HDMI2	Select which input source is used for the second input.
Sub Window 3 Input	DP1, DP 2, HDMI1, HDMI2	Select which input source is used for the third input (Only applicable for PBP 3Win)
PIP Position	Auto, DP1, DP 2, HDMI1, HDMI2	Select the position of the secondary video source on the screen in PIP modes.
PIP Size	Small Medium, Large	Select the size of the secondary video source on the screen in PIP modes.
Window Swap	On / Off	Swaps the primary and secondary sources on the screen.

OSD SETTINGS



Setting	Options	Description
Language	23 Languages to select from	Select which language the OSD is displayed in
OSD Time Out	5 – 60	Select how long (in seconds) the OSD is displayed when no buttons are pressed.
OSD H-Position	0 – 100	Select the horizontal position of the OSD.
OSD V-Position	0 – 100	Select the vertical position of the OSD.
OSD Transparency	0 – 5	Select how see-through the OSD is.
Hotkey1 Setting	Brightness, Contrast, Volume, Mute, Shadow, Balance, Game Crosshair, Refresh Rate, Game Time, Contextual Model, PIP/PBP Mode, Input Signal, Dynamic Brightness, HDR	Set what menu / action is displayed when the relevant hotkey is pressed.
Hotkey2 Setting		
Hotkey 2 Setting		
OSD Rotation	Normal, 90, 180, 270	Rotate the OSD on the screen – used if the monitor is not mounted in the usual horizontal position.
OSD Lock	On / Off	Lock the OSD to prevent unauthorised changes.

OTHER SETTINGS



Setting	Options	Description
Input Signal	Auto, DP1, DP 2, HDMI1, HDMI2	Choose the input source which is displayed on the monitor.
Volume	0 – 100	Adjust the volume output by the monitor
Mute	On / Off	Mute the audio output from the speakers / audio out port.
HDMI Version	HDMI 4K*, HDMI 5K*	Set whether the HDMI port is optimised for 4K or 5K input.
DP Mode	DP 4K*, DP 5K*	Set whether the display port is optimised for 4K or 5K input.
Auto Power	On / Off	Set whether the monitor will automatically turn on when a source starts to output to the monitor.
Eye shield Remind	On / Off	Allows you to set up regular reminders to take a break from looking at the monitor to prevent eye strain.
Reset	Yes / No	Reset the monitor back to factory settings.
Information	Input Source, Resolution, Mode, HDR Ver, SN	Display information about the monitor.

* 5K = 5120 x 1440 max, 4K = 3840 x 2160 max

SPECIFICATION

Product Model	eiQ-49CV5UWD120FSHQ-A-V3	
Screen Size	49" (Diagonal)	
Panel Type	VA Panel	
Aspect Ratio	32:9	
Radius of Curve	R1800	
Power Supply	100-240V~ 50/60Hz	
Power Consumption	Average: 72W Maximum: 95W	
Dimensions (with stand)	1199*566*287 mm	
Dimensions (without stand)	1199*376*160 mm	
Net / Gross Weight	11.5 kg / 15.6 kg	
VESA Wall Mount Dimensions (not included)	75 x 75 mm	
Picture	Maximum Resolution	5120 * 1440
	Brightness	Average: 400 cd/m ² Minimum: 350 cd/m ²
	Response Time	6ms
	Refresh Rate (Max)	120 Hz
	Static Contrast	3000:1
	Viewing Angle (H/V)	178° / 178°
Connections	HDMI Input	HDMI 2.1 x 2
	Display Port Input	DP 1.4 x 2
	Audio Output	x 1 (Headphone Socket)
	Remote Control	2m Maximum Operating Distance
Working Temperature	0°C - 40°C	
Working Humidity	10% - 85% Non-condensing	
Speaker Specifications	8 Ω / 3 W	

Notes:

- Due to continued product development the specification shown above may change without notice.
- Maximum resolution and refresh rate achievable is dependant on the input source and the quality / specification of cables used.



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TROUBLESHOOTING

If the display fails or the performance changes dramatically, check the display in accordance with the following instructions. Remember to check the peripherals to pinpoint the source of the failure.

Symptom	Solution
Power cannot be turned on. (Power indicator does not illuminate.)	<ul style="list-style-type: none">• Check that both ends of the power cable are plugged into the socket correctly and the wall socket is operational.
No Input Signal message appears.	<ul style="list-style-type: none">• Check that the input cable is connected properly.• Check that the power of the relevant peripherals is turned on. Check that the selected source matches the input.• Factory reset the monitor, using the RESET option within the main menu.
Flashing spots or stripes appear on the screen.	<ul style="list-style-type: none">• Check that there is no emission (car, HV cable or neon lamp) or other possible interference sources.
Image colour or quality deteriorates.	<ul style="list-style-type: none">• Check that all the video settings are adjusted appropriately, such as brightness, contrast, colour etc.• For more information about video settings, refer to OSD Functions.
Screen position and size are incorrect.	<ul style="list-style-type: none">• Check that the screen position and size is adjusted appropriately.
Image or colour is incorrect.	<ul style="list-style-type: none">• Check that the signal line is connected properly.• When connecting to a PC, you can change the resolution of the PC to acquire the correct image. Discrepancies in the PC output signal may affect the display of the image.
Display warning message.	<ul style="list-style-type: none">• Check that the input signal line is properly fixed.• Select the correct input source.• For more information, refer to Supported Signal Modes.

PRODUCT DISPOSAL

Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

electriQ UK SUPPORT

Complete the online support form on www.electriQ.co.uk/support

Service Line: 0330 390 3061

Office hours: 9AM - 5PM Monday to Friday

www.electriQ.co.uk

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